S E A C R E T 3 OR 4 NIGHT CRUISE FOR TWO VOUCHER

TERMS AND CONDITIONS



- 1. These Terms and Conditions set forth a legally binding agreement between Arrivia, Inc. ("Arrivia"), and each person who has the legal right to redeem this Voucher ("Redeemer"). By activating or otherwise using this Voucher, the Redeemer agrees to all the terms herein.
- 2. In addition to these Terms and Conditions, Redeemer must also comply with all applicable cruise line terms and conditions and policies and procedures.
- **3.** The cruise lines, itineraries and sail dates offered under this Voucher are at Arrivia's sole discretion, and are subject to availability and blackout dates may apply.
- **4.** This Voucher must be activated within thirty (30) days of the Issue Date or the offer expires. Any requests to extend the activation period for this Voucher offer are at Arrivia's sole discretion and additional fees may apply.

- **5.** This Voucher must be redeemed within twelve (12) months from the Activation Date or the offer expires. Redeemer must book the cruise, regardless of the travel date, on or before the date that the Voucher expires. Any requests to extend the Voucher's redemption period or offer are at Arrivia's sole discretion and additional fees may apply.
- **6.** Once activated this Voucher is redeemable for one (1) cruise vacation of four (4) nights or less for two (2) passengers based on minimum, interior stateroom accommodations, subject to the exclusions and limitations stated herein.
- 7. This Voucher includes accommodations, most meals, activities and entertainment while onboard the ship. Some items such as beverages, gratuities, optional specialty dining or other onboard amenities are not included.

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- **8.** This Voucher does not include, and the Redeemer is responsible for redemption fees, booking fees, fuel surcharges, government fees, taxes, port expenses, airfare, transportation, travel insurance, and any other charges associated with the cruise.
- 9. Redeemer is responsible for all travel and onboard charges incurred in excess of this offer, including but not limited to air/ground transportation, taxes, travel insurance, alcoholic and certain non-alcoholic beverages, gratuities, specialty dining or other onboard amenities or activities, personal expenses, utility or security deposits and any other fees or charges levied by the cruise line or cruise ship for the use of onboard amenities and facilities.
- 10. Third and fourth guest fares, cabin upgrades and extension of length of cruise, when available, may be purchased from Arrivia by the Redeemer at the time the booking is made.
- 11. Airfare and trip insurance is not included, but may be purchased through Arrivia for an additional fee. The purchase of trip insurance is strongly recommended.
- **12.** This Voucher is valid for one (1) use only. Lost or stolen Vouchers will not be replaced.
- 13. This Voucher is transferable and may be redeemed by a person other than the original recipient of this Voucher, with written permission from the original recipient.

 Additional charges by Arrivia and/or the cruise line may apply.

- **14.** This Voucher may not be combined with an existing cruise reservation or any other offer relating to the same accommodations.
- **15.** This Voucher is not redeemable for cash, may not be returned to the distributor that issued the Voucher or Arrivia for cash or exchange and is void if altered, photocopied, or otherwise reproduced.
- **16.** Once activated, this Voucher expires on either the expiration date printed on the voucher or, if applicable, the expiration date found online at

PrivilegesRedemptionCenter.com. Redeemer must book the cruise, regardless of the travel date, on or before the Voucher expiration. If Voucher has an expiration date printed on it and online as well, the online expiration date will govern. Vouchers will not be extended past the printed or online expiration date for any reason.

17. To redeem this Voucher, follow the directions on the Voucher. Reservations must be confirmed by Arrivia ("Booking Confirmation") to be honored at the cruise ship. It is important that you do not leave for your vacation until you have received your Booking Confirmation from Arrivia. Only those travelers listed on the Booking Confirmation will be allowed to board the ship.

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- 18. All travelers must have in their possession proper documentation required by either the United States or any foreign port visited. The names of the travelers on the Booking Confirmation must match the documentation, exactly. Travelers are advised to consult with the appropriate governmental agencies and embassies to determine what documentation will be required. Arrivia assumes no responsibility for advising travelers of immigration/visa requirements.
- 19. Normal cruise line and cruise ship restrictions and rules apply, including arrival and departure times. Arrivia is not responsible for notifying travelers of any changes to these.
- **20.** Redeemer is required to be 21 years of age or older. Guests under the age of 21 must be accompanied in the same room by a parent, relative or guardian 25 years of age or older. Certain other age restrictions may apply.
- **21.** In no event, can the total number of people occupying the cabin exceed the maximum occupancy set forth in the Booking Confirmation.
- 22. Redeemer and guests must occupy and use any cruise line cabins in a responsible, careful, and secure manner. Redeemer is responsible for any damage, theft or loss caused by Redeemer and/or guests.

- 23. In the event cancellation of the booked cruise becomes necessary, Redeemer must submit the cancellation in writing and it must be received by Arrivia in conformance with cruise line terms and conditions and cancellation policies and procedures policies. All cancellations are subject to Arrivia cancellation fees and any cruise line cancellation fees, as applicable.
- 24. Information provided by Arrivia, or its affiliates and licensors, about any cruise line or sailing is based on information obtained from cruise line management. Arrivia makes reasonable efforts to ensure the information is accurate and complete. However, Arrivia expressly disclaims liability for any inaccurate, incomplete, or misleading information.
- 25. Arrivia does not assume any liability or responsibility for damage, expense, inconvenience, loss, injury, death or damage to persons or property on any cruise line ship or on any aircraft/ship in transit to and from said cruise line ship, or for any cause whatsoever due to delays, cancellations due to nature, oil spill, mechanical breakdown, strikes, civil unrest, terrorism (or threat of terrorism) or acts of God.

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26. ARRIVIA DOES NOT CONTROL THE CRUISE LINE OR CRUISE SHIP AND IS NOT RESPONSIBLE FOR THE CRUISE LINE'S OR CRUISE SHIP'S ACTIONS OR INACTIONS INCLUDING, WITHOUT LIMITATION, PERFORMANCE, LACK OF AVAILABILITY, OF PRODUCTS OR SERVICES. IF YOU, YOUR FAMILY OR GUESTS SHOULD INCUR INJURY, LOSS OR DAMAGE THROUGH USE OF THIS VOUCHER (WHETHER DIRECTLY OR INDIRECTLY), ARRIVIA'S LIABILITY SHALL BE LIMITED TO THE FEES PAID TO ARRIVIA TO ACQUIRE THE VOUCHER AND IN NO EVENT SHALL ICE BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, PUNITIVE, OR INDIRECT DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR LOST SAVINGS), ARISING FROM, RELATING TO, OR IN CONNECTION WITH THE USE OR INABILITY TO USE THIS VOUCHER EVEN IF ARRIVIA HAS BEEN ADVISED OF THE POSSIBILITY OR COULD HAVE FORESEEN SUCH DAMAGES. THIS LIMITATION APPLIES REGARDLESS OF FORM OF ACTION (WHETHER IN CONTRACT, TORT, OR OTHERWISE).

- **27.** This offer is void where prohibited by law and is not valid for sponsors, distributors, employees, or family members of the cruise line.
- **28.** Terms and Conditions are subject to change at the discretion of Arrivia.
- **29.** All fees and charges are payable in US Dollars. Transactions will appear at Our Vacation Center, which is a dba of Arrivia. All fees are subject to change without notice in Arrivia's sole discretion.

- **30.** These Terms and Conditions are governed by Arizona law. All complaints must be filed in the court of proper jurisdiction in the County of Maricopa, State of Arizona.
- 31. Arrivia is the administrator and provider of this Voucher. Arrivia is a registered seller of travel in the following states: Florida #ST-29452, Washington UBI# 602 443 155 001 0001, Hawaii #TAR-5192 and California #CST 2066521-50. Arrivia is not a participant in the California Travel Consumer Restitution Fund. California requires certain Sellers of Travel to have a trust account or bond. Arrivia maintains a Consumer Funds Protection Bond issued by International Fidelity Insurance Company in the amount of \$100,000.00.

Arrivia is a registered seller of travel in the following states: Florida #ST-29452, Washington UBI#602 443 155 001 0001, Hawaii #TAR-5192 (Hawaiian travel agency trust account named Client Trust Account #1 is held at First Hawaiian Bank); and California #CST 2066521-50. Arrivia is not a participant in the California Travel Restitution Fund. California requires certain sellers of travel to have a trust account or bond. Arrivia maintains a Consumer Protection Bond issued by International Fidelity Insurance Company in the amount of \$100,000.00.