

# DISCOVER SEACRET FALL FAQs



## INCENTIVES

**Q: Where can I access my Gratitude Offer Links that I receive with this promotion?**

A: Your Gratitude Offer Links are available for your first Customer by following this step: Log into Your Backoffice > My Gratitude Links

**Q: How do I take advantage of the \$49 Product Credit with Purchase I received upon sign up?**

A: Once you enroll through Discover Seacret, within 2 business days you will have a total of \$49 available for use in your wallet.

**Q: When will I receive the Product Catalogs?**

A: These catalogs are part of your \$49 enrollment fee. They will be shipped automatically to you upon your enrollment. Shipping times vary but you can expect them within 7 days from your enrollment date.

## BUSINESS OPPORTUNITY

**Q: Which countries can participate in Discover Seacret Fall 2020?**

A: United States & Canada

**Q: Will I need to provide any personal information upon enrollment?**

A: Yes. Agent enrollment follows the normal business practice of collecting personal information such as full name, mailing address, phone number, email address, password set up, etc. Federal Law requires that you provide your Tax Identification Number (TIN) or Social Security number (SSN) in order to allow Seacret to compensate you as an Independent Contractor (Agent).

**Q: How do I get to the Seacret Direct App?**

A: To access the Seacret Direct App, follow these steps: • Download the "Seacret Direct" App from the App Store for iPhone or on Google Play for Android. • Once you have downloaded the App, you can Login with your Seacret Agent login information sent to you in your welcome email.

**Q: How long is my enrollment as a Seacret Agent valid?**

A: Your \$49 enrollment provides you access for the entire promotion period. If you achieve a total of 500 TPQV before November 24th your Agent status will automatically extend, otherwise if the 500 TPQV is not achieved your agent account will automatically convert to a VIP Customer.

**Q: If I decide that being an Agent is not for me, am I able to still order products?**

A: Yes, of course! You are more than welcome to reach out to our Customer Care Team, and we will assist you in switching over your account to a VIP Customer.

## COMMISSIONS

**Q: Will I be able to participate in the Kickstart Program?**

A: Yes, absolutely! We encourage all New Agents to use the Kickstart Program to help drive your business. Please see your Kickstart Guide Workbook for more information.

**Q: Where can I get support tools, resources and learn about current promotions?**

A: You can log into your Back Office through your personal Seacret Website and have access to the tools to support you as a Seacret Agent.

## DISCOVER SEACRET BONUS POINTS

**Q: Are the bonus points for the Agent Destination cumulative?**

A: Yes! So, the maximum amount of points eligible to earn is 30!

**Q: Do I need to be Active to receive the bonus points?**

A: Yes, you need to remain Active with 100 TPQV in order to qualify to earn.

**Q: How long into my kickstart period do I have to earn the additional Agent Destination points?**

A: You will have the first 5 days into the Kickstart period to hit the Missions in order to earn the additional Agent Destination points.